

# Avera vCNE Ambulatory Care Series - Beyond the Mask: Bringing CARE Standards Front and Center

## Enduring Material

\*\* An e-learning course available on the Avera portal \*\*

### Program Goal

The vCNE Series is specially designed to update health care team working in acute and ambulatory care settings on hot topics, evidence based practice and Avera's current strategic initiatives. Donning PPE remains an important part of safety in patient care, along with patient perception of care. Following the tactics within Avera's CARE standards, while donning PPE, is integral to maintaining safe patient care and allowing for excellence at the point of patient care.

### Nursing Objectives

- 1 Recognize the need to incorporate new knowledge of changes in practice into their daily care models.
- 2 Utilize AIDET as evidenced-based practice to articulate knowledge of why PPE is important, in order to be able to explain to patients why as well.
- 3 Define tactics and body language that support our CARE standards as clinical care environment behaviors, even when masked or donning additional PPE.
- 4 Utilize communication to impact patient's perception of care when in situations where PPE can be a barrier.

### Outcome

80% of the healthcare team will report an increased knowledge on how CARE standards while donning PPE positively impacts patient care and care giver collaboration by passing a posttest with a score of 80% or greater at the completion of the activity.

**Target Audience:** Nursing, Medical Assistant

### Completion Requirements

- View the video
- Complete the post-test with a score of 80% or greater
- Complete the evaluation

Avera is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation. A total of **1.00** contact hours can be received upon completion of this education activity.

### Additional Information

Feedback person for this educational activity is: [Robyn.ewalt@avera.org](mailto:Robyn.ewalt@avera.org)

Enduring material available from 7/15/2021 to 12/31/2022

This course content was reviewed on 07/15/2021

### Disclosure Policy

Due to the regulations required for CE credits all conflict of interest that persons in a position to control or influence the education must be fully disclosed to participants. In observance of this requirement we are providing the following disclosure information: all relevant financial relationships disclosed below have been mitigated.

Name of individual	Individual's role in activity	Name of commercial interest/Nature of relationship
Kelly Boyd, MSN, RN	Committee Planning Member	Nothing to disclose
Vonda Reed, BS	Committee Planning Member	Nothing to disclose
ROBYN EWALT, BA	Lead Planner	Nothing to disclose
Patty Black-Tracy, RN	Faculty	Nothing to disclose
Jodi Hepperle, LSW, LAC	Faculty	Nothing to disclose
Amy Skoglund, RN, BSN	Nurse Planner – Content Expert	Nothing to disclose

